# Arizona Medical Board Pre-Approved Category 1 CME

## Billing and Coding Course

<table>
<thead>
<tr>
<th>Organization/Location</th>
<th>CME Hours</th>
<th>Course Name</th>
<th>Cost</th>
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</thead>
<tbody>
<tr>
<td>National Procedures Institute</td>
<td>11.75</td>
<td>Medical Coding/Billing Training Seminar</td>
<td>$775</td>
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<tr>
<td>Orlando, Florida</td>
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<td>This CME medical conference will help you become familiar with all aspects of effective coding and billing. Ample time will be designated to discuss, review and perform coding and billing scenarios</td>
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<tr>
<td>(800) 462-2492</td>
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<tr>
<td><a href="http://www.npinstiute.com/request_mail.asp">http://www.npinstiute.com/request_mail.asp</a></td>
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## Distressed Physicians Courses

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<th>CME Hours</th>
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<tbody>
<tr>
<td>Case Western Reserve University/Intensive Series of Courses</td>
<td>18 + 4 post</td>
<td>Intensive Course in Managing Conflict in Medical Practice</td>
<td>$900</td>
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<tr>
<td>Cleveland, Ohio</td>
<td></td>
<td>2-day course that relies heavily on self-assessment, lecture, and case discussions, video review and skill practice with standardized patients/standardized colleagues. Focuses on the core principles of identification of “hot button” scenarios and situations/development of strategies to handle those situations/active practicing those strategies to internalize the new knowledge attitudes and skills. Note: post credits are for 3 and 6 month follow-up assessments.</td>
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<tr>
<td>(216) 844-5050</td>
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<tr>
<td>(800) 274-8263</td>
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<tr>
<td><a href="http://casemed.case.edu/cme/">http://casemed.case.edu/cme/</a></td>
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<tr>
<td>University of South Florida</td>
<td>22.75</td>
<td>Distressed Physician Program</td>
<td>$4,000</td>
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<tr>
<td>Tampa, FL 33613</td>
<td>18 for 3 follow-up days</td>
<td>Teaches physicians new skills in recognition and expression of emotions that lead to disruptive behavior. Typical behaviors include: throwing charts, shouting, making demeaning comments to staff or co-workers, and uncontrollable anger which causes an atmosphere of conflict and distress for colleagues and staff.</td>
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<tr>
<td>(813) 396-9217</td>
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<tr>
<td><a href="http://cme.hsc.usf.edu/">http://cme.hsc.usf.edu/</a></td>
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<tr>
<td>3 day CME with 3 Follow-up Sessions = 40 hours</td>
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<tr>
<td>Vanderbilt University Medical Center Medical</td>
<td>48</td>
<td>Distressed Physician Program</td>
<td>$4,000</td>
</tr>
<tr>
<td>Nashville, Tennessee</td>
<td></td>
<td>Teaches physicians new skills in recognition and expression of emotions that lead to disruptive behavior. Typical behaviors include: throwing charts, shouting, making demeaning comments to staff or co-workers, and uncontrollable anger which causes an atmosphere of conflict and distress for colleagues and staff.</td>
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<tr>
<td>(615) 936-0678</td>
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| Case Western Reserve University/ Intensive Series of Courses | 17 | Intensive Course in Medical Ethics, Boundaries and Professionalism  
This course will focus on applied ethics from boundary issues to billing practices, with a brief review of appropriate record keeping. | $950 |
| Professional Boundaries | 24 | California Professional Boundaries & Ethics Program  
Weekend Seminar. Optional pre and post online / telephonic courses expand this program up to 50 CMEs. Topics include professional misconduct, sexual misconduct, and other boundary violations with a focus on prevention. | $1600 - $2000 |
| Sante’ Center for Healing | 21 | Maintaining Proper Boundaries  
Jointly sponsored by the University of Texas Southwestern Medical Center and Santé Institute of Professional Education and Research, this 21 AMA PRA Category 1 Credits including 3 Ethics course helps assist physicians and other professionals with boundary and ethical related issues. | $1800 |
| University of California PACE Program | 38 | Professional Boundaries Program  
The Professional Boundaries Program is a dynamic, interactive three-day educational training program facilitated by a minimum of two physicians board-certified in psychiatry. | $2800 |
| Vanderbilt University Medical Center | 21.25 | Maintaining Proper Boundaries  
Maintaining Proper Boundaries emphasizes understanding of general and sexual boundary issues. Typical boundary violations include inappropriate comments or jokes, sexual relationships with staff members and patients and inappropriate business relationships with patients. This is not a course for physicians with an active sexual addiction. | $2450 |
| Professional Boundaries | 24 | Professional Boundary Problems - Standard  
Address underlying causes of boundary violations. Recognize early warning signs of an evolving boundary issues in one-self and colleagues to take appropriate action to safeguard patient and professional. Understand impact of boundary violation and resulting betrayal of trust, the abuse of power and damage that is done. | $1,600 |
### Medical Record Keeping Courses

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| University of California  
PACE Program  
San Diego, California  
(619) 543-6770  
http://www.paceprogram.ucsd.edu/record.aspx | 17 | Medical Record Keeping Course | An intensive two-day CPD/CME program designed to help the physician improve charting behavior and documentation in the medical record. This program uses hands-on, interactive, personalized and didactic instruction. | $1250 |
| Case Western Reserve University/ Intensive Series of Courses  
Cleveland, Ohio  
(216) 983-1239  
(800) 274-8263  
http://casemed.case.edu/cme/index.cfm | 13.5  
2 (3-mo f/u)  
2 (6-mo f/u) | Medical Record Keeping | This course is designed for physicians in all specialties who wish or need to increase their ability to effectively maintain medical records. | $950 |
| Florida Medical Association  
123 S. Adams Street  
Tallahassee, FL 32301  
850-224-6496  
www.fmaonline.org  
Online Brochure  
3 (3-mo f/u) | Quality Medical Record Keeping for Health Care Professionals | Understanding functions and principle components of medical records. Identify common mistakes in charting which negatively impacts patient care. Assessing quality of physicians own medical records and implementing changes to improve quality and avoid risk for professional or legal sanction. | $950 - $1300 |

### Physician-Patient Communication Courses

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| Bayer Institute for Health Care Communication  
Sea Isle City, New Jersey  
609-263-0262  
http://www.hccconsultants.org/index.php | 3-6 | Clinician-Patient Communication Program | HCC Consultants deliver fast paced and interactive workshops for small groups of physicians in 3-6 hour sessions. Pragmatic exercises, group participation, role-play activity, review and critique of videotapes of patient-clinician interaction. | $900 |
| Case Western Reserve University/ Intensive Series of Courses  
Cleveland, Ohio  
(800) 274-8263  
http://casemed.case.edu/cme/index.cfm | 21 | Intensive Course in Physician Communication | For physicians who need to pursue further training in: Communication with colleagues and staff, communication about patients with colleagues and staff, communication about health and disease with greater community. | $900 |
| University of California - PACE Program  
San Diego, California  
(619) 543-6770  
http://www.paceprogram.ucsd.edu/patientcom.aspx | 8 | Physician-Patient Communication | Improved diagnostic accuracy, greater involvement of the patient in decision making and increased likelihood of adherence to therapeutic regimens are all outcomes of using effective communication strategies. Full day workshop for groups with 6-30 participants. | $500 |
University of California - PACE Program  
San Diego, California  
(619) 543-6770  
http://www.paceprogram.ucsd.edu/anger.html

Anger Management  
Program is conducted in groups of 6-10 participants. Participants will learn the importance of anger management and good communication as essential aspects of health care. Will better understand effective communication skills that lead to desired interpersonal outcomes. Will practice behavioral and cognitive strategies to manage stress and anger. Will be taught behavioral change through the use of lecture discussions, observation, and role-playing.  

Vanderbilt  
Nashville, Tennessee  
615-936-0678  
William.swiggart@vanderbilt.edu  

Program for Distressed Physicians  
Course addresses the specific needs of physicians whose workplace behavior has become problematic. Combines didactic presentations, role-play w/focused feedback, group feedback from peers and colleagues, with review of workplace/family complaints. Solutions are reinforced by role-play, feedback, testing and group accountability.

### Prescribing Controlled Substances Courses

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| Case Western University/ Intensive Series of Courses  
Continuing Medical Education Program  
10524 Euclid Ave.  
Cleveland, Ohio 44106  
(800) 274-8263  
http://casemed.case.edu/cme/index.cfm | 38 | Intense Course in Controlled Substance Management  
The Intensive Course in Controlled Substance Management is designed for physicians in all specialties who need or wish to increase their knowledge and ability to effectively prescribe and control medications without the potential for abuse. | $950 |
| University of South Florida  
3515 E. Fletcher Avenue, MDC14  
Tampa Florida 33613  
(813) 396-9217  
Online: [http://www.cme.hsc.usf.edu/prescribing/](http://www.cme.hsc.usf.edu/prescribing/) | 24 | Prescribing Controlled Drugs: Critical Issues and Common Pitfalls of Misprescribing  
Addresses typical problem behaviors such as: the inappropriate dispensing of medications from physician’s offices, prescribing large amounts of narcotics at too frequent intervals, or prescribing to family members, friends, or person with known histories of substance abuse. | $2,450 |
| Vanderbilt University Medical Center Medical  
Nashville, Tennessee  
(615) 936-0676  
http://cme.vanderbilt.edu/  
Health professionals from the US and Canada who prescribe controlled substances and have been cited for inappropriate prescribing. They are referred to our course by their State Physician Health Program or State Medical Board to obtain continuing medical education to improve prescribing practices. | $2,450 |
| University of California PACE Program  
San Diego, California | 22.5 | Physician Prescribing Course  
2 ½-day course designed for physicians who confront actions from licensing boards, hospitals, risk management groups and peer review | $1,800 |
committees to address errors commonly identified in medical prescribing and teach proper prescribing practices.

| Santé Center for Healing and UT Southwestern Medical Center – Dallas, TX. | 21.00 | Prescribing Controlled Substance: Challenges and Pitfalls
This 3 day course offers healthcare providers a working knowledge of chronic pain and addiction challenges; specifically in regards to safe and knowledgeable use of opioids and other medications for treating pain. | $1,800 |

Donella Burton: 800-258-4250 or email: donella@santecenter.com
Online Brochure: www.santecenter.com